



RIGHT OF WITHDRAWAL & RETURN FORM

If you are not satisfied with any of our products at the time you received it, you may return it to us for a refund. We will gladly accept returns of new and unused items that are returned clean, unworn and have all their tags on and are in their original packing so that we can sell them again. All sale items are final and will not be refunded or exchanged. You have 14 days to return any of the products that you have purchased starting at the date of receiving your package. We cannot Exchange returned products for another size or item, for that reason, you should place a new order if you wish to buy another product or change the size.

You are responsible for the return shipping costs. If PETIT INDI BABY SL, has made a mistake regarding your order, we will assume the shipping costs. If that case, please contact us as soon as possible at hello@petit-indi.com. For more information about our returns or exchanges policy, please visit our terms & conditions at www.petit-indi.com

Name: _____ Last Name: _____
Phone: _____ E-mail: _____
Order Number: _____ Receipt Date: _____

RETURN REASON (*check list below)	PRODUCT SKU	QUANTITY	COLOR	SIZE

*** RETURN REASON**

Please, in the above chart, place the number(s) which better represent the reason for return of each product.

- 1 Product too small
- 2 Quality not as expected
- 3 Changed my mind
- 4 Received too late
- 5 Product too big
- 6 Not as described or pictured
- 7 Returning a gift
- 8 Claim/wrong product
- 9 Other Reason



RETURN PROCESS

- 1) Send us an email to hello@petit-indi.com informing us about the refund (with the order number)
- 2) Pack your item(s) well in a fitting package/box/bag. Let's keep waste to a minimum. Preferably, reuse our package as much as you can and do not forget to cover the barcode on the waybill.
- 3) Please ship returns to this address and include '**Returns PETIT INDI BABY SL**'.

Transportes del Maresme (returns Petit Indi Baby SL)

Pol. Ind. Camí del Mig, c/ Industria nº 1

08349 - Cabrera de Mar (Barcelona)

- 4) Contact or visit a courier provider of your choice to send the package.

We suggest using a trackable shipping service or purchasing shipping insurance, since we cannot guarantee that we will receive your returned item(s).

5) PETIT INDI BABY SL will refund the full amount of the returned goods (including the initial shipping costs) through the same payment method you used to purchase your order within 14 days after receiving your package. Please keep in mind that the refund may be withheld until we have received the goods or the customer sends us enough proof of its return. Please allow up to 30 days to see the refunded amount on your bank account.

6) Finally, we inform you that under the provisions of art. 103 of Royal Legislative Decree 1/2007, we reserve the right to check the products carefully before agreeing to any exchange or return. We will only refund products which are in the original condition as shipped.

We will not accept the return of any products that has been used, washed, not labeled, has undergone some damage or is not in its original packaging. For that reason we request you to be careful with the product until you return it.